

HYDRA Fulfillment

HYDRAv3
complete commerce management



Deliver Satisfied Customers

If your company receives a majority of your business either online or over the phone, then you're probably invest a majority of your time, effort, and labor on shipping. In the increasingly competitive online market, shipping and handling costs can be the determining factor for which company gets the sale. HYDRA Fulfillment automates and removes many of the manual steps you're dealing with today- saving you time and money.

Studies show that order processing errors, shipping errors and shipping delays are top reasons why online retailers receive poor customer feedback. This feedback not only affects your ability to resell to your existing customers but, more and more, potential new customers use this feedback to decide who to buy from. HYDRA Fulfillment can improve your customer satisfaction while improving your delivery time and accuracy.

International shipping requires significant additional paperwork and special handling. Some businesses choose not to sell internationally because of these burdens. HYDRA can help you start or streamline your international shipping process.

HYDRA Fulfillment directly integrates with USPS, FedEx, and UPS to provide users with real-time shipping costs. Once the order is ready to be fulfilled, HYDRA provides an interface for warehouse personnel to print pre-paid shipping labels, pick tickets, customs forms, and customer invoices with one simple step. The shipping system allows for international shipments, insured shipments, and COD shipments with over 30 different supported shipping methods.

► HYDRA Fulfillment – Key Benefits

- Remove most manual tasks from your order processing
- Reduce fulfillment labor by more than 80%
- Reduce order and shipping errors
- Improve Customer Satisfaction
- Reduce follow up/return costs
- Automatically process international shipments and print customs forms

► HYDRA Fulfillment – Features

- Process and print an unlimited number of open orders with a single click
- Ship through USPS, UPS, FedEx, and other custom shipping methods
- Calculate exact shipping amounts based on product weight, dimensions, shipping requirements, and customer information
- Print shipping labels, postage, and track shipments directly through HYDRA
- HYDRA automatically notifies your customers that their order has shipped and provides them with an invoice and tracking number
- Print Pick Tickets for easy package assembly
- Adjust shipping weights and postage
- Create custom shipping methods with unique costs by product or customer



If you have questions or need any additional information, please feel free to contact our Sales Department at (208) 818-6161 or via e-mail at info@threegate.com

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